

## **Key To Escape, Nashua NH – Our Cleaning Practices**

As we have done since we opened in 2016, we pay special attention in the cleaning procedures throughout the day. Due to the current COVID-19 pandemic, we've added more steps to how we process the facility in between groups, to ensure the safest possible experience.

We now require appointments, in order to guarantee time for staff to properly clean the lobby areas between room runs. Our exterior doors are locked, and groups call or ring the doorbell to be allowed into the building. This helps us keep groups from crossing paths, or walking into the lobby prior to it being properly sanitized.

Our schedule now allows for 90 minutes between room runs. This gives our staff ample time to clean each surface/item within the game, reset the puzzles, and prepare for the next group. Our staff also shares responsibility for cleaning the lobby and restrooms between each group, following the same guidelines. Staff uses Clorox and Lysol for all nonporous surfaces. We wipe down every item touched by players (props, locks, door knobs, light switches, etc), all surfaces within the game (tabletops, cabinets, etc), and all items touched by staff (computers, keyboards, speakers, etc). We have temporarily removed all non-essential porous items within the games. We have added UV disinfectant machines, which sanitize items within the game between each run, and all removable items are swapped out each day to be properly cleaned.

We have hand sanitizer in the lobby, and within each and every game. We advise customers to use the hand sanitizer first thing upon entering the game, and prior to exiting the room. We have also installed air purification systems, with each game having its own dedicated machine. These clean the air 4-5 times every hour, guaranteeing a safe atmosphere.

As per Nashua City Ordinance, we are requiring masks for both staff and customers. We do have disposal masks available for anyone who arrives without one.

Our games are private, which means you'll be playing the game only with your friends and family, people with which you've already shared small spaces with. You won't ever have to worry about playing with strangers.

What does this all mean for you? We do our best to maintain the cleanest possible escape room facility. We do this to ensure your safety, and the safety of our staff. We encourage all staff members who are feeling sick to stay home, and do the same for customers. Staff members get their temperature checked at the beginning of each shift, and temperatures are being recorded. We have temporarily modified our customer rescheduling policy to accommodate last minute requests due to illness.

We hope to see you soon,

Key To Escape Management